

NOAH CHAPMAN

Healthcare Operating Executive | Pharmacy, Digital Health & Value-Based Care
Palm Beach, Florida | noahchapman01@gmail.com | 954.707.0925 | noahchapman.com | [LinkedIn](#)

Executive Profile

Healthcare operator, founder, and advisor with more than 25 years of experience building and scaling pharmacy, healthcare-services, and digital-health businesses.

Career experience spans Walgreens, CVS Health, independent pharmacy, health systems, specialty pharmacy, long-term care, central fill, 340B, telepharmacy, mobile healthcare, and healthcare technology. Known for taking complex healthcare ideas—from new service lines to national operating models—and making them practical, scalable businesses.

Built a career from frontline P&L leadership at Walgreens to national health-system program development at Walgreens Boots Alliance, transitions-of-care work at CVS, multi-site independent-pharmacy growth at Benzer and Pierce, and national-market leadership at Capsule. Today, Founder and CEO of Veridex and fractional COO of Frontline Healthcare Holdings.

Selected results include scaling a Walgreens health-system program from one hospital to more than 250 hospitals in 48 states; growing Benzer Pharmacy from 59 to 103 owned locations and from \$292 million to \$352 million in revenue; leading 11 national markets at Capsule; and founding, scaling, and selling HealthMobile/CareContinuum in 2025.

Selected Impact

Area	Result
Multi-site pharmacy growth	Scaled Benzer Pharmacy from 59 to 103 owned locations in under two years; 140 locations including franchise sites
Revenue growth	Increased Benzer enterprise revenue from \$292 million to \$352 million
National health-system program	Expanded Walgreens transitions-of-care model from one hospital pilot to 250+ hospitals in 48 states
National digital pharmacy	Led P&L and operations across 11 national markets at Capsule
Entrepreneurship	Founded, scaled, and sold HealthMobile/CareContinuum in 2025
Team leadership	Led 200+ corporate and field employees at Benzer Pharmacy
Pharmacy breadth	Led or operated retail, independent, health-system, specialty, LTC, central-fill, digital, mobile, and 340B pharmacy models

Core Strengths

- Multi-site operations, P&L leadership, operating-model design, and workforce strategy
- Pharmacy growth, acquisitions, integration, new-site development, and turnaround execution
- Health-system partnerships, transitions of care, population health, and care coordination
- PBM, PSAO, payer, Medicare, Medicaid, and 340B strategy
- Specialty pharmacy, long-term care, central fill, delivery, telepharmacy, and digital-health operations
- Accreditation, DEA controls, multi-state licensing, quality systems, and regulatory compliance

- Healthcare technology, pharmacy data, analytics, AI-enabled workflows, and patient-engagement platforms
- Board reporting, investor diligence, capital planning, commercial strategy, and founder advisory

Professional Experience

Founder & Chief Executive Officer

Veridex | Palm Beach, Florida | October 2025–Present

Founded Veridex to build secure, privacy-conscious data infrastructure and analytics tools for healthcare organizations, beginning with independent pharmacies.

- Set company strategy, corporate structure, capitalization plan, product roadmap, and commercial priorities from inception.
- Developed the company's proprietary data layer and analytics platform to improve pharmacy visibility into profitability, adherence, and reimbursement performance.
- Built the company's data-partnership strategy and governance framework to support responsible, privacy-conscious use of healthcare data.
- Published a three-part Pharmacy Times series on pharmacy data ownership, PBM consolidation, and independent-pharmacy data sovereignty.

Fractional Chief Operating Officer & Equity Holder

Frontline Healthcare Holdings, Inc. | United States and International | September 2025–Present

Serve as a fractional operating leader for a multi-segment healthcare platform with businesses in pharmacy automation, clinics, mobile healthcare, value-based care, remote monitoring, and digital chronic-care services.

- Lead operating-model design, staffing, clinical and administrative workflows, community partnerships, and performance management for the Health Mobile segment.
- Support enterprise forecasting, segment planning, governance, valuation, and external capital-raise diligence.
- Advise on growth strategy, payer relationships, Medicaid and safety-net populations, and integration across pharmacy, clinic, mobile, IPA, and digital-care operations.
- Support mobile care programs providing HCV/HIV screening, treatment linkage, case management, phlebotomy, pharmacy coordination, and grant-funded services for underserved populations.

General Manager, National Markets

Capsule | Remote / National | November 2021–September 2025

Led national-market operations and P&L performance for a venture-backed digital pharmacy platform across 11 markets.

- Owned market financial performance, operating margin, unit economics, growth investment, and execution across the national portfolio.
- Built and led cross-functional teams accountable for commercial, clinical, operations, and partnership results.
- Managed delivery-first central-fill and fulfillment operations, including inventory, automation, and controlled-substance processes.
- Developed enterprise partnerships with health systems, provider groups, and pharmaceutical manufacturers to support revenue and patient growth.
- Built multi-state licensure, HIPAA and security, collaborative-practice, MTM, adherence, and transitions-of-care infrastructure for a national digital-pharmacy model.
- Managed PSAO and network relationships, including Medicare Part D economics, across the national portfolio.

Founder & Managing Member

HealthMobile / CareContinuum Healthcare | Florida | October 2020–2025

Founded, scaled, and sold a mobile healthcare-services and technology company focused on population health, chronic disease, care coordination, and 340B pharmacy integration.

- Built a mobile hepatitis C testing, treatment-linkage, and dispensing model in partnership with 340B clinics and pharmacies through telehealth.
- Created an integrated care model combining mobile clinical services, care management, 340B contract pharmacy, patient engagement, and remote coordination.
- Led partnerships with FQHCs, physician groups, addiction-treatment providers, laboratories, pharmacies, and care organizations.
- Developed statewide operations spanning clinical staffing, logistics, regulatory compliance, contracting, revenue cycle, and payer relationships.
- Designed technology workflows for scheduling, reporting, patient engagement, and care management.
- Successfully sold the business in 2025.

Vice President, Business Development & Acquisitions

Pierce Pharmacy Management | Atlanta, Georgia | May 2020–November 2021

Led acquisitions, new-business development, and pharmacy-service expansion for a multi-site independent pharmacy and healthcare-services platform.

- Sourced, evaluated, negotiated, and integrated acquisitions using a repeatable integration playbook.
- Led a large-scale COVID-19 testing and vaccination program for Henry County Schools, coordinating staffing, logistics, administration, verification, reporting, and public-sector stakeholders.
- Developed a rural 340B dispensing model using automated dispensing technology in partnership with local governments, health systems, clinics, and providers.
- Launched telehealth, telepharmacy, travel-health, DME, diabetic-supply, long-term care, infusion, specialty, and central-fill capabilities.
- Built Medicare Part B billing, Medicaid and MCO credentialing, quality-measure tracking, and PSAO network participation processes.

Chief Operating Officer

Benzer Pharmacy | National | June 2018–May 2020

Led operations for a national independent pharmacy platform, reporting to the CEO and board.

- Scaled the company from 59 to 103 owned pharmacy locations in under two years; the network reached 140 locations including franchise sites.
- Increased enterprise revenue from \$292 million to \$352 million.
- Held responsibility for a 40-state operating footprint and a workforce of more than 200 corporate and field employees.
- Built the operating playbook for acquisitions, new-site launches, central fill, call center, delivery, long-term care, specialty, and pharmacy services.
- Led URAC Specialty Pharmacy accreditation and built the underlying quality, policy, credentialing, document-control, performance-improvement, and survey-readiness systems.
- Negotiated PBM arrangements and managed PSAO relationships, payer credentialing, and Medicare and Medicaid enrollment.
- Delivered investor and board reporting, including payer profitability, NDC-level margin, and negative-margin analysis.

Vice President, Pharmacy Services

Benzer Pharmacy | National | May 2018–January 2019

- Oversaw clinical service lines, workflow design, performance management, and enterprise operating standards.
- Developed care models, KPI frameworks, and scorecards used across regional and national programs.

Operations Manager & Strategic Contractor

CVS Health / CVS Pharmacy | Florida and Rhode Island | 2014-2016

Brought health-system and transitions-of-care experience to CVS as the organization expanded its broader healthcare-services strategy.

- Partnered with CVS enterprise and health-system leaders to design pharmacy-supported transitions-of-care programs.
- Helped adapt community-pharmacy services to hospital discharge planning, with emphasis on medication access, patient follow-up, and continuity of care.
- Supported operational planning, partner-network design, and implementation for health-system service offerings.
- Applied lessons from large-scale Walgreens health-system deployment to a second national pharmacy organization.

Founder & Principal Consultant

FirmaSmart Enterprise Solutions LLC | United States | November 2013-April 2018

- Advised pharmacy operators, founders, and sponsor-backed businesses on operational improvement, organizational design, new service lines, and growth strategy.
- Provided guidance on compounding, 503B outsourcing, DMEPOS, multi-state licensing, and manufacturer relationships.
- Led R&D work for a pressure-ulcer pad that received FDA dual combination-product designation.

Transition of Care & Health System Expert

Walgreens Boots Alliance | National | September 2008-November 2013

Built and scaled Walgreens' national transitions-of-care and bedside-delivery program.

- Helped grow the model from a single hospital pilot to more than 250 hospitals in 48 states within four years.
- Built the implementation approach, health-system partnership model, and operating processes needed to launch the program nationally.
- Worked with hospital leaders, care teams, and payer stakeholders to integrate community pharmacists into discharge planning and post-discharge medication support.
- Negotiated and supported multi-year health-system and payer relationships that created recurring revenue and expanded the program's national reach.
- Built and led a national implementation team responsible for launching and supporting health-system partnerships.
- Expanded related pharmacy services, including medication therapy management, adherence support, Medicare Part B diabetic supplies, and immunizations.
- Recognized as Walgreens Entrepreneur of the Year in 2011 for the health-system transitions-of-care initiative.

General Manager

Walgreens | South Florida | July 1999-November 2013

Built a practical operating foundation through leadership of high-volume Walgreens pharmacy and retail locations.

- Held full responsibility for store-level P&L performance, staffing, patient and customer experience, inventory, compliance, and day-to-day operations.
- Led pharmacy and retail teams through the Medicare Part D rollout, including adherence programs and Stars-related performance priorities.
- Managed immunization programs, controlled-substance and PDMP requirements, loss prevention, and regulatory compliance.
- Led hurricane preparedness, business-continuity planning, and disaster-response operations in South Florida.

- Developed the frontline pharmacy, customer-service, and team-leadership discipline that later supported national health-system, independent-pharmacy, and digital-health leadership roles.

Education & Recognition

Credential of Core Business Essentials (COrE)

Harvard Business School Online | 2020-2022

Business analytics, economics for managers, and financial accounting, with supplemental coursework in negotiation, trust, and ethics.

Awards

- Walgreens Entrepreneur of the Year — Health-System Transitions-of-Care Initiatives, 2011
- Dale Carnegie Highest Award for Achievement — Business Operations, 2012

Publications

- The Quiet Consolidation of Pharmacy Data — Pharmacy Times
- Understanding the Independent Pharmacy Data Economy — Pharmacy Times
- Who Really Owns Pharmacy Data? — Pharmacy Times